

CODE OF CORPORATE GOVERNANCE

ANNUAL QUESTIONNAIRE

Issued by Zagreb Stock Exchange

All questions contained in this questionnaire relate to the period of one year to which also the annual financial statements relate, i.e. to the year 2009.

1. Does the company have its www pages on Internet?

- if yes, on which address?

Yes, www.t.ht.hr

- If not, why?

2. Are the semi annual, annual and quarterly reports made available to the shareholders?

- at the company's headquarters (If not, why?) **Yes.**
- on the company's www pages on Internet (If not, why?) **Yes.**
- in the English language (If not, why?) **Yes.**

Annual reports 2009 are made available to the shareholders in the Company's headquarters, on the Company's web-site and also in the English language.

3. Did the company prepare the calendar of important events? (If not, why?) **Yes.**

If yes,

- has the calendar of important events been published on the company's web pages on Internet? (If not, why?) **Yes**
- has the calendar of important events been orderly and timely updated? (if not, why?) **Yes.**

4. Does the company announce the list of shareholders and update it at least twice a month? (If not, why?)

No, because the number of T-HT shareholders is over 250 thousands. Company tracks on weekly basis trading performance and number of shareholders. The ownership structure is shown on the Company's web-site, while a detailed list of shareholders is maintained by the Central Clearing Depository Association which regularly publishes the list of the ten biggest shareholders on its web-site in line with the respective regulations. Company's web-site contains a link to the Central Clearing Depository Associations' web-site.

5. Is company in relationship of cross-ownership of shares with the other company or companies?

No.

If yes,

- which companies are these?
- are the data on cross-ownership publicly announced and how? (If not, why?)

6. Does the company announce in the annual statement data on securities issued by the company which are owned by the Members of the Supervisory Board or the Management Board of the company? (If not, why?)

Yes.

7. Does the company publish on its web pages the records on securities issued by the company which are owned of the Members of the Supervisory Board or the Management Board of the company, and are these records regularly (within 48 hours) updated? (If not, why?)

No, but every dealing with Company's shares undertaken by members of the Supervisory Board, members of the Management Board and Insiders are promptly reported to the public, stock exchanges and announced on Company's web pages.

8. Does the company determine and publicly announces the risk factors? (If not, why?)

Yes.

9. Did the company establish the mechanisms to ensure:

- that the persons who dispose with or come into contact with preferred information understand the nature and importance of these information and limits with regard to it? (If not, why?)

Yes.

- the supervision over the flow of information and the possible misuse thereof (If not, why?)

Yes.

10. Does every share of the company give one vote?

Yes.

If not,

- have all relevant disclosures pertaining to non-voting shares been publicly and timely released? (If not, why?)
- how are these explanations released?

11. Have the candidacies of all candidates for membership in the Supervisory Board being elected at the Assembly or being appointed, including their CVs, been announced on Internet? (If not, why?)

Yes.

12. Does the company treat all shareholders in the same manner?

Yes.

(If not, why?)

13. Did the company issue new shares?

No.

If yes,

- Has the participation in increase of the share capital of the company been made possible to all shareholders, in proportion to their shares in the up-to-then share capital of the company, and thus in form of transferable shares with the right of preemption, in order to protect the interests of shareholders who at the time of issuance may not register and purchase new shares? (If not, why?)

- Was the intention of new shares issuance publicly announced at least 10 days prior to the date determined as the date for establishing the status in the register of shares which will be relevant for determination which shareholders are entitled to pre-emption right at purchase of newly issued shares? (If not, why?)

14. Did the company acquire or release new shares (treasury notes). **No.**

If yes, was this acquisition or release performed

- on the open market? (If not, why?)

- in the manner not giving privileges to single shareholders or investors or groups of shareholders, i.e. investors? (If not, why?)

15. Was the issuance of the power of attorney for voting at the General Assembly made most simplified and with not strict formal requests? (If not, why?)

Yes

16. Did the company provide for shareholders, who due to whatever reason are not in a position to vote at the Assembly by themselves, without additional expenses, the proxies who are obliged to vote in compliance to the shareholders' instructions? (If not, why?)

No. Shareholders, who are not in a position to vote at the Assembly by themselves, acting at their own discretion, determine proxies who are obliged to vote in compliance to the shareholders' instructions.

17. Did the Management Board of the company, at convocation of the Assembly, set the date according to which the status in the register of shares will be established, which will be relevant for determination of realizing voting rights in the Assembly of the Company in the manner that such date will be set prior to holding the Assembly and may be at the most 7 days prior to holding the assembly? (If not, why?)

Yes.

18. Does the decision on payment of dividend or dividend advance include the date on which the person being the shareholders becomes entitled to dividend payment and the date or period when the dividend will be paid out? (If not, why?)

Yes.

19. Is the date on which the person becomes entitled to payment of dividend or dividend advance at least 10 days after the date of passing the decision? (If not, why?)

No. The date on which the person becomes entitled to payment of dividend is the date of the holding of the General Assembly on which decision was passed as in accordance with the possibility given by Companies Act.

20. Does the date of payment of dividend or dividend advance fall at least 12, and at most 30 days after the date of passing the decision? (If not, why?)

Yes.

21. Did the period of payment of dividend or advance dividend last for more than 10 days? (If yes, why?)

No.

22. Were at the payment of dividend or advance dividend some shareholders favored? (If yes, why?)

No.

23. Was the decision on payment of dividend or advance dividend which determines the aforementioned dates announced and submitted to the stock exchange at least 2 days upon its making?

Yes.

24. Were the agenda of the Assembly, as also all relevant records and papers with the explanations referring to the agenda, announced on the web pages of the company on Internet, and put at disposal to the shareholders in the company's premises from the date of the first public announcement of the agenda? (If not, why?).

Yes.

25. Were the agenda of the Assembly and all relevant records and papers announced on the web pages of the company on Internet also in the English language? (If not, why?)

Yes.

26. Have the conditions been set for participation at the General Assembly and usage of the voting right (with no regard to whether permitted in compliance to the law and statute) such as for example registering participation in advance, certification of powers of attorney and similar? (If yes, why?)

Yes, because it is so prescribed by the Companies Act and the Articles of Association of the Company.

27. Does the report to be submitted by the Supervisory Board to the General Assembly include, apart from the Content of the report defined by the law, the evaluation of the overall business efficiency of the company, activities of the Management Board of the company and the special review of its cooperation with the Management Board? (If not, why?)

Yes.

28. Were the shareholders given the opportunity to participate and especially to vote at the General Assembly of the company by modern communication technology devices? (If not, why?)

Shareholders were not given the opportunity to participate at the General Assembly by modern communication technology devices. Shareholders or their proxies who physically attend the Assembly are given opportunity to vote by support of modern communication technology devices.

29. Did the Management Board of the company publicly announce the decision of the General Assembly of the company, as also the records of the possible action for annulment of these decisions? (If not, why?)

Yes, except the records of the action for annulment of these decisions because there were no such actions.

30. Did the Supervisory Board take its decision on the master plan of its activities including the list of regular meetings and records to be regularly and timely put at disposal to the Members of the Supervisory Board? (If not, why?)

Yes.

31. Did the Supervisory Board make the internal rules of conduct? (If not, why?)

Yes.

32. State the names of the Supervisory Board's members.

Guido Kerkhoff, Ivica Mišetić, Ph.D., Dr. Steffen Roehn, Dr. Ralph Rentschler, Siegfried Pleiner, Fridbert Gerlach, Kathryn Walt Hall, Josip Pupić, Slavko Leban, M.D.

33. State for each member of the Supervisory Board in which other companies he/she is the member of the Supervisory Board or of the Management Board. If some of these companies are considered to be competitive with the company, state it.

Guido Kerkhoff

Member of the Supervisory Board, T-Venture Holding GmbH;
Member of the Board of Directors, HELLENIC TELECOMMUNICATIONS ORGANIZATION S.A. (OTE S.A.);
Member of the Board of Directors, Magyar Telekom Nyrt;
Member of the Supervisory Board, Deutsche Telekom Venture Funds GmbH

Ivica Mišetić, Ph.D.

Member of the Supervisory Board, Lufthansa CityLine GmbH;
President of the Management Board of the Company Croatia Airlines d.d. and holds the membership in the subsidiaries of the Company Croatia Airlines as follows:
Obzor putovanja d.o.o. – Member of the Assembly;
Amadeus Croatia d.o.o. – Chairman of the Supervisory Board;
Pleso Prijevoz d.o.o. – Member of the Assembly

Dr. Steffen Roehn:

Member of the Management Board, T-Mobile Deutschland GmbH;
Member of the Supervisory Board, Magyar Telekom Nyrt.
Chairman of the Supervisory Board, Deutsche Telekom Netzproduktion GmbH

Siegfried Pleiner

Member of the Supervisory Board, T-Mobile Slovensko, a.s

Josip Pupić

Member of the Supervisory Board of T-Mobile Croatia LLC. , workers representative (until 31 December 2009, when following the merger to HT d.d., T-Mobile Croatia LLC. ceased to exist)

Dr. Ralph Rentschler

Member of the Board of Directors, Magyar Telekom Nyrt.;
Member of the Board of Directors, Slovak Telekom, a.s.;
Member of the Supervisory Board, DeTeFleet GMBH;
Member of the Supervisory Board, Active Billing GmbH

Fridbert Gerlach

Member of the Supervisory Board, HT Mostar d.o.o. (until 11 November 2009);
Member of the Management Board, T-Mobile Poland Holding Nr. 1 B.V.;
Member of the Management Board, T-Mobile Worldwide Holding GmbH.

Dr. Slavko Leban

Member of the Supervisory Board of Autocesta Rijeka - Zagreb, d.d.

34. Is the Supervisory Board of the company mostly composed of independent members? (If not, why?)

No, the Supervisory Board is not composed mostly of independent members, but two out of nine Supervisory Board members are independent members.

35. Which members of the Supervisory Board are independent?

Ms. Kathryn Walt Hall and Mr. Ivica Mišetic, Ph.D.

36. Are there in the company a long term succession plan? (If not, why?)

No. The Company has introduced a number of Human Resources projects including management assessment through performance reviews, with related training and development activities. Upon their full implementation, a meaningful long-term succession plan can be developed.

37. Has the reward or the remuneration received by the Members of the Supervisory Board in entirety or partly been determined according to their contribution to the efficiency of the company? (If not, why?)

No. It is determined in relation to the average net salary of company employees.

38. Is the remuneration to the Members of the Supervisory Board:

- determined by the decision of the General Assembly? **Yes**
- determined in the Articles of Association of the Company? **No**
- determined in some other manner (if yes, in which?) **No**

39. Have the detailed records on all remunerations and other earnings from the company or from the with the company related persons of each individual member of the Supervisory Board of the company, including the structure of such remuneration, been publicly announced? (If not, why?) (If yes, where?)

Yes, in the Annual Report.

40. Does every Member of the Supervisory Board informs the company on all changes with regard to his/her ownership of shares of the company, and thus latest on the next business day, upon occurrence of such change? (If not, why?)

Yes.

41. State all activities in which the Members of the Supervisory Board or with them related persons participated on one side and the company or with it related persons on the other side.

There are no such activities.

42. Were all activities in which the Members of the Supervisory Board or with them related persons participated and the company or with it related persons:

- concluded on the market basis (especially with regard to terms, interests, guarantees and similar)? (If not, why and which?)
- clearly stated in the reports of the Company (If not, why and which?)
- confirmed by the independent assessment by expert persons being independent in relation to the participants of the subject transaction? (If not, why and which?)

See question 41.

43. Are there contracts and agreements between the Member of the Supervisory Board and the company?
No.

If yes,

- were they priory approved by the Supervisory Board? (If not, why?)
- were the important events of all such contracts and agreements included in the annual report? (If not, why?)

44. Did the Supervisory Board establish the Appointment Committee? (If not, why?)

Yes.

If yes,

- did the committee estimate the composition, size, membership and quality of work of the Supervisory Board and the Management Board, and draft the corresponding recommendations for the Supervisory Board? (If not, why?)

Yes.

- did the committee make the evaluation of the knowledge, skills and experience of the individual members of the Supervisory Board and inform the Supervisory Board thereof? (If not, why?) **Still not, evaluation is in progress.**
- did the committee analyze the problems related to planning of the Supervisory Board's and the Management Board's continuity? (If not, why?) **Still not, analysis is in progress.**
- did the committee analyze the policy of the Management Board with regard to employment of high management? (If not, why?) **No, it is left to the Management Board.**

45. Did the Supervisory Board establish the Remuneration Committee?

Yes.

If yes,

- Is the majority of members of the committee from the independent members of the Supervisory Board? (If not, why?)

No, one out of three Committee Members is independent member of the Supervisory Board.

- Did the committee propose to the Supervisory Board the policy of remuneration of the Management Board which has to relate to all types of remuneration, and in particular to the fixed part of the remuneration, the variable part of the remuneration is related to business efficiency, retirement plan and severance pay? (If not, why?) **Yes**
- With regard to the variable part of the remuneration related to business efficiency, did the committee's proposal include the recommendations for determination of objective criteria of efficiency assessment? (If not, why?) **Yes**
- Did the committee propose to the Supervisory Board the remuneration for single members of the Management Board in compliance with the company's remuneration policy and evaluation of activities of a single director? (If not, why?) **Yes**
- Did the committee propose to the Supervisory Board the appropriate form and content of the contract with the members of the Management Board? (If not, why?) **Yes**
- Did the committee follow the amount and the structure of remuneration to the high management and give general recommendations to the Management Board with regard to that? (If not, why?) **Yes**
- Did the committee with regard to the incentive part of the remuneration to the Management Board, in case it is composed of options on shares or other arrangements based on acquisition of shares, analyzed the general policy of such type of remuneration and suggested to the Supervisory Board appropriate solutions, as also analyzed records being published about it in the annual report, prior to announcement? **No, since it is not composed of options on shares.**

46. Did the Supervisory Board establish the Audit Committee? (If not, why?) Yes

If yes,

- Is the majority of the committee members from the independent members of the Supervisory Board? (If not, why?)

No, one out of three Committee members is independent member of the Supervisory Board.

- Did the committee follow the integrity of the financial information of the company, and in particular, the correctness and consistency of the accounting methods used by the company and the group to which it belongs, including the criteria for consolidation of financial reports of the companies which belong to the group? (If not, why?) **Yes.**
- Did the committee evaluate the quality of the internal audit system and risk management, with the objective to identify and make public the major risks to which the company has been exposed (including the risks related to compliance with the provisions) in the appropriate manner, and to manage them in the appropriate way? (If not, why?) **Yes.**
- Did the committee work on ensuring efficacy of the internal audit system, especially through preparing recommendations at selection, appointment, repeated appointment and dismissal of the head of internal audit department and with regard to resources at his/her disposal, and assessment of the head's actions at the occasion of findings and recommendations of the internal audit? (If not why?).

The recruitment process of the Head of Internal Audit is following high international standards and the Corporate Audit International Cooperation Guideline.

- If there is no internal audit function within the company, did the committee make the evaluation of the need for establishment of such function? (If not, why?) **(Not applicable as HT has an internal audit department)**
 - Did the committee give to the Supervisory Board its recommendations with regard to election, appointment, repeated appointment and change of the external auditor, and on terms and conditions of his/her engagement? (If not, why?) **Yes.**
 - Did the committee supervise the independency and objectiveness of the external auditor, in particular with regard to rotations of the authorized auditors within the audit company and remunerations the company is paying for the external auditors' services? (If not, why?) **Yes.**
 - Did the committee follow the nature and the quality of services which are not part of the audit, but the company does receive them rendered from the audit company and the persons related to it? (If not, why?) **Yes.**
 - Did the committee prepare the rules on the services which the external audit company and the persons related to it may not render to the company, the services which may be rendered only with the prior consent of the committee, and the services which may be rendered without the prior consent? (If not, why?).
- International and Croatian rules (Croatian Audit Act) were applied by the AC. The AC is provided with a list of services which is agreed so far between the external auditor and the CFO unit. Of course, the AC has the chance to comment on this list.**
- Did the committee analyze the efficacy of external audit and actions of the high management with regard to recommendations made by the external auditor? (If not, why?) **Yes.**
 - Did the committee examine the circumstances related to dismissal of the external auditor and give the appropriate recommendations to the Supervisory Board? (if it came to such dismissal)? (If not, why?)
- Not applicable as there have been no dismissals so far.**
- Has the committee open and unlimited communication with the Management Board and the Supervisory Board? (If not, why?) **Yes.**
 - To whom is the committee accountable for its work?

To the SB of T-HT.

- Has the committee open and unlimited communication with the internal and external auditor? (If not, why?) **Yes.**
- Did the Management Board submit, so far, to the Audit Committee:
 - timely and periodical presentation of financial statements and related documents prior to public announcement of these data (If not, why?) **Yes.**
 - records on changes in accounting principles and criteria (If not, why?); **Yes**
 - Is provided by the external audit to the audit committee
 - accounting procedures accepted for the majority of actions (If not, why?); **Yes, IFRS as international accounting standard applies.**
 - each significant deviation between the book and real value per single items (If not, why?); **Yes.**
 - all correspondence with the internal audit department and independent auditors (If not, why?) **In relevant cases (not the entire correspondence).**
- Did the Management Board inform the Audit Committee on methods used for booking significant and unusual transactions and business events when the bookkeeping presentation of such events may be approached in different manners? (If not, why?) **Yes.**
- Did the Audit Committee discuss with the independent auditor the issues related to:
 - change or retaining of the accounting policies and criteria, (If not, why?) **Yes.**
 - change of regulations (If not, why?) **Yes.**
 - important estimates and conclusions in preparing financial reports (If not, why?) **Yes.**
 - methods of risk assessment and results (If not, why?) **Yes.**
 - highly risky areas of activities (If not, why?) **Yes.**
 - noticed larger deficiencies and significant deficiencies in internal audit (If not, why?) **Yes .**
 - impact of external factors (economic, legal and industrial) to financial statements and audit procedures (If not, why?). **Yes.**
- Did the Audit Committee provide supply of high quality information from the dependent and associated companies, as also third persons (such as expert advisors)? (If not, why?) **Yes.**

47. Has the documentation relevant for work of the Supervisory Board been submitted on time to all members? (If not, why?)

Yes.

48. Have all decisions made on the Supervisory Board's meetings been recorded in the minutes together with the voting results, stating how each member voted? (If not, why?)

Yes.

49. Did the Supervisory Board prepare the evaluation of its work in the past period including the validation of contributions and competency of each member, as also of the joint work of the committee, evaluation of the work of committees established by the Supervisory Board, and the evaluation of the reached in relation to the target objectives of the company?

Not so far.

50. State the names of the members of the Management Board.

Ivica Mudrinić, Jürgen P. Czapan, Irena Jolić Šimović, Božidar Poldružić, Branka Skaramuča

Mr. Rainer Rathgeber resigned from his position of Member of the Management Board effective as of 30 September 2009.

Mr. Johan Busé was appointed as the Member of the Management Board with commencement of his term of office as of 1 April 2010.

51. Are there rules for work of the Management Board defining the issues with regard to:

- area of activities and objectives,
- rules of procedure,
- rules of solving conflict of interest,
- secretary of the Management Board,
- holding meetings, passing decisions, agenda, preparing and content of the minutes and submission of documents,
- cooperation with the Supervisory Board (If not, why?)

Yes.

52. Did the company announce the statement of the policy of remuneration of the Management Board and the Supervisory Board as part of the annual statement? (If not, why?)

Not the Policy Remuneration Statement itself. The remuneration of the Management Board and Supervisory Board was disclosed in the Annual Report.

53. If there is one, does the Remuneration policy statement include the following parts:

- significant changes in relation to the remuneration policy in comparison with the prior year (If not, why?)
- explanation of the relative portion and significance of the fixed and variable parts of remuneration (If not, why?)
- sufficient information on efficiency criteria on the fulfilment of which the entitlement to acquisition of options on shares, shares or other form of variable portion of remuneration has been based (If not, why?)
- sufficient information on relation between the amount of remuneration and efficiency (If not, why?)
- basic ratios and reasons for distribution of annual bonuses or privileges which are not cash (If not, why?)
- summary review of contracts with the members of the Management Board which has to include the records on contract duration, notice periods and in particular on severance pays. Each form of remuneration for members of the Management Board and the Supervisory Board which includes options on shares and other rights to acquisition of shares or in case the remuneration based on the price of shares of the company must prior to becoming effective be approved by the General Assembly of the company. This approval relates to remuneration principles, and not to approving remuneration to single members of the Management Board or the Supervisory Board (If not, why?).

See question 52.

54. Has the statement of the policy of remuneration of the Management Board been constantly announced through Internet on web pages of the company? (If not, why?)

See question 52.

55. Are detailed records on all earnings and remunerations which each member of the Management Board receives from the company publicly announced in the Annual report of the company? (If not, why?)

See question 52.

56. Are all forms of remunerations to the members of the Management Board and the Supervisory Board, including options and other benefits of the Management Board publicly announced by detailed single items and persons in the annual report of the company? (If not, why?)

See question 52.

57. Does the Statement of remunerations to the members of the Management Board include the following elements with regard to each member of the Management Board who filled this post in the year to which the statement relates:

- total amount of the salary, with no regard to whether he/she has actually been paid out or not (If not, why?)
- remunerations or benefits received from associated companies (If not why?)
- remunerations in form of participation in profit or bonus and the reasons due to which they were paid out (If not, why?)
- any other additional remunerations paid out to the members of the Management Board for the activities they performed for the company out of the usual scope of activities of the member of the Management Board (If not, why?)
- the compensation paid out or which has to be paid out to the former member of the Management Board with regard to cease of filling the post during the year to which the statement relates (If not, why?)
- the total estimated value of the non-cash benefits which are considered the remuneration, but are not listed in the prior items (If not, why?)
- with regard to remuneration in shares or options on shares or other forms of remuneration based on acquisition of shares:
 - number of options or shares approved by the company in the year to which the statement and the conditions for the usage thereof relates (If not, why?)
 - number of options exercised in the year to which the statement relates, and for each of them, the number of shares and the price at which it was exercised, or the value of shares included in distribution to the members of

the Management Board at the year end (If not, why?)

- number of options not exercised at the end of the year, the price at which they can be exercised, the exercise date and the main conditions pertaining to the exercise (If not, why?)
- each change related to the change of conditions for exercise of the existing options which occurred in the company in the year to which the statement relates (If not, why?)
- each loan (including the balance of debt and the interest rate), advance payment or guarantee in favor of the members of the Management Board from the with the company associated companies which are included into the consolidated financial report (If not, why?)

See question 52.

58. Did every member of the Management Board inform the Supervisory Board of the company on all changes with regard to his/her ownership of the shares latest the next business day upon occurrence of such change with the obligation of the company to publicly announce such change in the shortest possible term? (If not, why?)

Yes.

59. State all activities in which the members of the Management Board or with them related persons participated on one side and the company or with it related persons on the other side.

There are no such activities.

60. Were all activities in which the members of the Management Board or with them related persons participated:

- closed on the market basis (especially with regard to terms, interests, guarantees and similar)? (If not, why and which?)
- clearly stated in the reports of the company? (If not, why and which?)
- confirmed by the independent assessment of the expert persons being independent in relation to participants in the subject business? (If not, why and which?)

See question 59.

61. Do the members of the Management Board have the significant portion in the companies which might be considered competitive with the company? (If yes, which, where and how many?)

No.

62. Are the members of the Management Board the members of the Supervisory Boards of other companies? (If yes, state the names of these members of the Management Board, the firms of the companies in which they are the members of the Supervisory Boards, and the functions they fill in these Supervisory Boards).

Ivica Mudrinić

Chairman of the Supervisory Board, T-Mobile Croatia LLC. (until 31 December 2009, when following the merger to HT d.d., T-Mobile Croatia LLC. ceased to exist);
Executive Director, MX Engineering Inc., Canada (dormant)

Irena Jolić Šimović

Member of the Supervisory Board of Iskon Internet d.d.;
Member of the Supervisory Board of T-Mobile Croatia LLC. (until 31 December 2009, when following the merger to HT d.d., T-Mobile Croatia LLC. ceased to exist)

63. Does the company have the external auditor (If not, why?)

Yes.

64. Is the external auditor of the company:

- in proprietary terms or in terms of interests related with the company (If yes, state in which manner)

No.

- renders to the company, by him/herself or through other persons, other services? (If yes, state which and how much does it cost the company)

Yes, the external auditor rendered the service of holding of seminar on changes in IFRS, gross value as of today HRK 12,792.00 (Applies to HT d.d. and T-Mobile Hrvatska).

65. Did the independent auditors directly inform the company on the following issues:

- discussion on the main accounting policy,
- important deficiencies and significant inadequacies in the internal audit,
- alternative accounting procedures,
- noncompliance with the Management Board, risk assessment, and
- possible analyzes of fraud and/or misuse.

(If they did not, why?)

Yes.

66. Did the company publicly announce the amounts of the remuneration paid to the independent external auditors for the performed audit and other services rendered? (If not, why?)

Yes. The remuneration paid to the independent external auditors is published within the annual financial statements for the year 2009.

67. Does the company have the internal auditors and the established internal audit system? (If not, why?)

Yes.

68. Do the investors have the possibility to request in written form and to timely get the relevant records from the Management Board of the company or from the person in the company entrusted with investors relations (If not, why?).

Yes.

69. How many meetings did the Management Board of the company hold with the investors?

The Company's representatives attended several investor conferences and held more than 80 meetings with investors.

70. Has someone suffered negative consequences due to indicating to the supervisory bodies or authorities in the company or outside the company on deficiencies in application of regulations or ethical norms within the company? (If yes, why?)

No.

71. Do all members of the Management Board and Supervisory Board agree that the statements stated in the answers to this questionnaire are at their best knowledge truthful in its entirety? (If not, state which members of the Management Board and the Supervisory Board do not agree, with which answers they do not agree and why).

Yes.